

Dear parents and carers

We are writing to you on behalf of Citizens Advice Enfield about a new project supporting those who have been directly affected by COVID-19.

As you are no doubt aware, the infection rate in Enfield has increased at a staggering rate, and there is a long road ahead. This means even more lives and families are being adversely affected by this crisis. Data from the Enfield Council suggests that those from the most deprived area of the borough are being disproportionately hit.

Deaths and illness have plunged families across the borough into crisis. Whether they have fallen into poverty following the loss of a sole provider, struggling to pay expensive funeral costs, or battling the emotional strain of grief and stress, the right support must be available. Citizens Advice Enfield are partnering with Mind in Enfield to provide a dedicated service for those directly impacted by COVID-19.

Life After Loss Project

The Life After Loss scheme will allow Citizens Advice to go beyond its advisory role, providing financial and emotional support to clients like these, helping them cope with the terrible losses brought about by COVID-19.

The Life After Loss service will include:

- A dedicated advice caseworker to manage the clients' needs from start to finish.
- It will include fast track advice to access benefits, Universal Credit, and debt advice support.
- Assistance with raising money for funeral costs and other sudden/emergency bills.
- Emergency crisis emotional support counselling.
- Up to 8 free sessions of bereavement counselling.
- A small grant of up to £500 for those families in dire need of financial relief.

Please refer to the attached leaflets for further information

Kind regards
School Office

LIFE AFTER LOSS

How has COVID-19 changed your life?

If you are struggling to get back on your feet after having COVID-19, or dealing with the grief of losing a loved one.

We're here to help.

Citizens Advice Enfield and Mind in Enfield have partnered up to help the community recover.



IMMEDIATE EMOTIONAL SUPPORT

Coming to terms with the loss of a loved one can be incredibly difficult, dealing this at a time of global crisis can feel completely overwhelming. If you need someone to talk to urgently- Mind In Enfield are there to support you. You will hear back from a counsellor within one working day,

FAST TRACK ACCESS TO ADVICE

COVID-19 has brought about a great deal of uncertainty for us all. It is critical that you understand your rights and entitlements. If you are having employment issues as a result of 'long COVID', or need support claiming benefits after an unexpected bereavement. Citizens Advice Enfield can offer you fast track appointments with our experts to guide you through the process.



A DEDICATED CASEWORKER

Losing a loved one or suffering a serious health event can have countless knock on effects on your life. Citizens Advice Enfield will assign you with a dedicated caseworker- who will manage your needs from start to finish.

FREE BEREAVEMENT COUNSELLING

If you are identified as needing further emotional support- Mind in Enfield can offer you up to 8 free counselling sessions with a fully-qualified grief counsellor. You are not alone.



EMERGENCY RELIEF GRANTS

If a sudden loss has plunged you into unexpected financial difficulty and you are in dire need of financial relief- Citizens Advice are offering small emergency grants of up to £500.



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Life After Loss

citizens
advice

Enfield

How has COVID-19 changed your life?

Can't afford
funeral costs?

Weighed down by
unexpected
money problems
and mounting debt?

Can't work
due to
COVID-19?

You are not alone.

We can help you with:

- Immediate Emotional Support
- Bereavement Counselling.
- Fasttrack access to benefit, debt and universal credit advice.
- Emergency Relief Grants of up to £500.

Feeling
overwhelmed?

Struggling to cope
with grief after losing
a loved one?

Need to talk
about how you're
feeling?